No single answer!

SYSTEMS

System A ? System B

?

ORIGINAL POST-ITS

- Expressing EA in common language
- Definitions of system, service, capability
- Finding friends we didn't know were there
- Working with other specialists
- Cognition - getting how people think about a problem/situation into the model
- If EA is so great, why does it sometimes go wrong?
- Pitfalls and techniques for communicating architecture details to stakeholders (specifically military)

COMMON LANGUAGE?

- Limited Scope
- "Translation" needed

HUMAN FACTOR NEEDED AT 2 LEVELS

- How to express EA & SE in ways that people understand?
- Better systems and operations

HUMAN IN THE SYSTEM

CONCEPTS & TOOLS

- Stakeholder Analysis
- Grow, not Build
  - Iterative
  - Incremental
- Feedback loops
- Clarify Values
- MODAF Human Views
- Soft Systems Methodology
- Multiple Communication Channels
- Ontology
- Concept Mapping
- Agreement on value of
  - Diversity
  - Commonality
- Viable System Model

DIVERSE COMMUNITIES

- Practices
- Roles
- Experience
- Values
- Language
- Culture
- Tasks
- Objectives
- Personalities
- Training
- Levels of Trust
- Thinking Styles
  - Architects are overly analytical